Dr Will Thomas

Profile

- A skilled educator and leader, experienced in programme and departmental leadership and management.
- Experienced in portfolio planning, programme design, delivery and validation.
- Proven commitment to developing and supporting high-quality teaching founded on a base of exceptional research and scholarship.

Work Experience

Present Appointment

2013 – present Associate Professor (since Aug 2017), Senior Lecturer (Jan 2015 - Aug 2017), Lecturer (Aug 2013 - Jan 2015), Suffolk Business School, University of Suffolk and Interim Deputy Head of Department (from October 2015 to March 2017)

Programme lead for BA (Hons) Business Management

- Creating programme strategy, managing delivery, assessment and marketing.
- Stakeholder relations and development, engaging with the local business community, ensuring coordination between programme content and local skills needs.
- Programme development, quality monitoring and assurance, ensuring compliance with legislation and legal agreements, including the UK's Quality Assurance Agency.
- Promoting and enhancing learning and teaching.
- Significant lecturing and supervision experience (undergraduate and both taught and research postgraduate degrees).
- External Examiner for Cambridge Access Validating Agency on Level 3 Access to Business Programme.

Student Experience lead for Suffolk Business School

- Leading the development of the School's approach to supporting the success and progress of students into employment.
- School-wide monitoring, measurement and enhancement of the student experience.
- Development of student representation, liaison and feedback mechanisms.

Interim Deputy Head, and as current member of School Executive

- Financial planning (budget creation, allocation and monitoring).
- Development of the Strategic Plan for the School and of key documents including quality monitoring and annual review.
- Delivering change required to align School strategy to that of the institution,

- monitoring and reporting progress.
- Representing the School and the University at wide range of events, committees and panels, maintaining effective relationships with local and regional agencies including for purposes of curriculum and new business development.

Past Appointments

2008 - 2013 Senior Research Associate, University Campus Suffolk

Responsibility for delivery of contract research projects and for supporting the development of research activity.

- Developing and managing contract research projects.
- Managing relationships with a range of funding providers and clients.
- Assisting Director of Research and Enterprise in managing project budgets.
- Contributing to the development of a new Graduate School; leading the development of the research skills programme.

2006 - 2008 Research Officer, Suffolk College

Education

2008 PhD Philosophy, University of Essex - "Constraining the Use of Animals in Scientific Testing: the impact of new technologies for moral theory"

2001 MA Ethics, Politics and Public Policy, University of Essex

2000 BA (Hons) Politics, 2(i), University of Essex

Publications

Peer-reviewed publications

Thomas, W., Hujala, A., Laulainen, S., And McMurray, R. (2018) (eds) *The Management of Wicked Problems in Health and Social Care*. London: Routledge

Thomas W and Hollinrake S. (2018) 'The Politics of Care: wicked constituents in care reforms', in Thomas et al (eds) *The Management of Wicked Problems in Health and Social Care*. London: Routledge

Thomas W. (2018) 'Unpacking Dependency; Managing 'Becoming', in Thomas et al (eds) *The Management of Wicked Problems in Health and Social Care*. London: Routledge

Thomas W & Southwell M (2017) Learning from Rejection – an autoethnography of contract research in Vine, T. Clarke, J. and Richards S. (eds) *Ethnographic Encounters* London: Routledge

Hollinrake, S. Thomas, W. Tocca, A. and Cavenagh, P. (2016) Food Shopping and Eating Habits in Later Life: Implications for Retailers and Public Health in Contributing to the Well-Being of Older

People in Baho, S.M. and Katsas G.A. (eds) *Making Sense of Food* Inter-Disciplinary Press, London

Hollinrake, S. and Thomas, W. (2015) Caring Relationships and Efficient Social Care Provision: can an ethic of care provide a better foundation for responding to care needs in later life?, *International Journal of Sociology and Social Policy* 35:5:419-436

Thomas W. and Hollinrake S. (2014) Economic and demographic challenges for social care: A critical perspective on the management and delivery of care, *Journal of Health Organisation and Management* 28:5:653-673

Thomas W. and Hollinrake S. (2014) Creating an Enabling Culture in the delivery of Health and Social Care: addressing economic and demographic challenges, E-proceedings of ISL Symposium 2014

Thomas W & S Hollinrake (2014) Policymakers, researchers and service users – resolving the tensions and dilemmas of working together, *Innovation, the European Journal of Social Science Research* 27:1:31-45

Hollinrake S & W Thomas (2013) Supporting older people to live independently in their communities. Whose Responsibility? in Sparschuh V. and Sterbling A. (eds) Abwanderungen aus ländlichen Gebieten, Magdeburg, Meine Verlag

Southwell M & W Thomas (2010) "It's not true" – learning to learn from rejection, *International Journal of Data Analysis Techniques and Strategies* 2:4:373-384

Bathmaker A & W Thomas (2009) Worlds of difference: "dual sector" institutions and higher education transitions in Field J (et al, eds) *Researching Transitions in Lifelong Learning* London: Routledge

Bathmaker A & W Thomas (2009) Positioning themselves: an exploration of the nature and meaning of transitions in the context of dual sector FE/HE institutions in England, *Journal of Further and Higher Education* 33:2:119-130

Conference presentations

Chaired conference tracks:

Co-chair of conference track at 2017 Critical Management Studies conference (Liverpool) on 'An eternal crisis in Health and Social Care - Time for Revolution?'

Co-chair of conference track at 2016 Nordic Working Life Conference (Tampere, international audience) on 'Wicked Times in Health and Social Care: Who cares for workers of care?'

Co-chair of conference track at 2015 Critical Management Studies conference (Leicester) on 'Alternative insights on health and social management: tackling and solving the wicked problems'

Invited conference presentations:

Thomas W . (2019) Delivering Education on Difficult Concepts (Children's Healthcare Education Specialists Symposium, February 2019, London)

Thomas W. (2017) Ethical Globalisation? Relational Ethics and the Migrant Worker (5th Finethikon (Financial Ethics) conference, KU Eichstätt, Germany)

All conferences listed below represent presentations made following competitive selection of proposals.

Thomas W. (2017) What's wrong with leadership in Care Homes? Lessons from failed inspections (July 2017, Liverpool)

Thomas W. (2016) Independence and Interdependence in Health and Social Care Management (November 2016, Tampere, Finland)

Thomas W. (2015) Unpicking dependency: managing 'becoming', at Critical Management Studies 2015 (July 2015, Leicester)

Thomas W. and Hollinrake S. (2014) Creating an Enabling Culture in the delivery of Health and Social Care: addressing economic and demographic challenges at Institute for Sustainable Leadership Symposium 2014 (June 2014, Salzburg, Austria)

Thomas W. and Hollinrake S. (2013) Social Care in Austerity: a marginalisation of care? at Critical Management Studies 2013 (July 2013, Manchester)

Thomas W. (2012) Managing Professional Ontologies: practical implications for multi-professional teams, at International Sociological Association RC52 Interim Conference (November 2012, Ipswich)

Thomas W. and Hollinrake S., (2012) The 'tug of war': getting caught in the struggle for control at Qualitative Research for Policy Making 2012 (May 2012, Lisbon, Portugal)

Thomas W. and Cavenagh P., (2012) Incentivising health behavior: cash, education and friendships at IFEH 12th World Congress on Environmental Health (May 2012, Vilnius, Lithuania)

Thomas W. and Hollinrake S., (2012) Does the call for efficiency in public welfare provision preclude promoting caring relationships? at Asian Conference on Ethics, Religion and Philosophy 2012, (March 2012, Osaka, Japan)

Thomas W., (2012) The nurse-patient relationship: caring, coaching and choice, poster presentation at One for all or all for one: Primary care ethics, solidarity or personal freedom?, Royal Society of Medicine (February 2012, London)

Thomas W., (2010) University Campus Suffolk: a local solution to a regional problem at European Union Open Days (October 2010, Brussels, Belgium, Workshop organiser and speaker)

Thomas W. and Southwell M., (2010) Avoiding pitfalls in communicating qualitative research results to stakeholders: discussing the lessons learnt from past rejections at Qualitative Research for Policy Making 2010 (January 2010, Malta)

Thomas W., (2009) Higher Education in the liminal zone: the clarifying and blurring of sector boundaries at Society for Research in Higher Education Annual Conference 2009 (Newport, UK)

Thomas W. and Funnell P., (2007) Regional Imperatives: Remodelling the Relationship Between Two Competitor Universities at Society for Research in Higher Education Annual Conference 2007 (Brighton, UK)

Thompson A., Halford L. and Thomas W., (2007) The Synergy of Policy, Practice and Research in

a Collaborative Project at Learning and Skills Research Network Annual Conference 2007 (London, UK)

Bathmaker A. and Thomas W., (2007) Positioning themselves: an exploration of the nature and meaning of transitions in the context of dual sector FE/HE institutions in England at Centre for Research in Lifelong Learning International Conference (Stirling, UK)

Research and Other Grants

Project Title and Funding Source	Start Date of Grant	End Date of Grant	Value of Award (to Uni)
EDF Consultation Evaluation	January 2019	February 2019	£9,000
International Transport - Leaders of the Future	August 2017	July 2019	£16,000 total (£10,000 grant)
Business Consultation – Suffolk's Energy Gateway	January 2016	March 2016	£10,000
Consultation on Neighbourhood Housing Surveys (x2)	October 2015	Current	£3,000l
Business Consultation – Ipswich Wet Dock Crossing	August 2015	October 2015	£10,000
Business Consultation – Lake Lothing Crossing	August 2015	October 2015	£10,000
Consultancy for Suffolk Housing Survey	August 2014	December 2014	£3,000

Projects prior to 2014 are available on request.

Professional Recognition

- Senior Fellow, Higher Education Academy
- Suffolk Business School representative to Senate
- Senate representative to the University of Suffolk Board
- Reviewer for Journal of Sociology and Social Policy; Journal of Health Organisation and Management; European Journal of Business Research Methods
- Since 2009 Policy advisor for Suffolk Chamber of Commerce